

COMMISSIONERS
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BOB STUMP



0000094172

Interim Executive Director

ARIZONA CORPORATION COMMISSION

February 27, 2009

To: Docket Control

ORIGINAL

RE: Far West Water & Sewer, Inc. - Customer Comments
Docket No. WS-03478A-08-0608

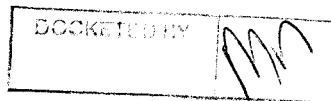
Please docket the attached 47 customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

FEB 27 2009



RECEIVED
2009 FEB 27 P 3:52
AZ CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission Public Comment Form

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

*George & Norma Doonan
12668 E. 47th Drive
Yuma, Arizona
85367*

Step 2

YOUR NAME <i>Norma L. Doonan</i>	DATE <i>FEB 24, 2009</i>
ADDRESS, CITY, STATE AND ZIP <i>12668 E. 47th Drive Yuma AZ</i>	YOUR PHONE NUMBER <i>928-342-5188</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>nldoonan@ocis.net</i>	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page below.

Step 4

*This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;
or*

*You may e-mail it as an attachment to:
mailmaster@azcc.gov*

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Ed And Amy Medcalf
12584 E 45th Dr
Yuma AZ 85367-4727

Step 2

YOUR NAME Edwin M. MEDCALF	DATE 2-25-09
ADDRESS, CITY, STATE AND ZIP 12584 E 45th DR. YUMA, AZ	YOUR PHONE NUMBER 928-342-6734
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS NA	

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YOUR NAME GLEVA T. HARRISON	DATE 2-26-09
ADDRESS, CITY, STATE AND ZIP 12803 E. 47 th ST., YUMA, AZ 85367	YOUR PHONE NUMBER 530 249-1624
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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YOUR NAME Donna J North	DATE 2-26-09
ADDRESS, CITY, STATE AND ZIP 12812 E 47th Street, Yuma, AZ 85367	YOUR PHONE NUMBER 928-342-3124
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS Donnanorth116@AOL.com	

Step 3

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Lloyd & Mary Ellen Depee
12695 E. 47th Street
Yuma, Arizona 85367

Step 2

YOUR NAME <i>Lloyd Depee & Mary Ellen Depee</i>	DATE <i>2/26/09</i>
ADDRESS, CITY, STATE AND ZIP <i>12695 E 47th St. Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>928-503-2161</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

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Pat S. Brokaw
12813 E. 47th St.
Yuma, AZ 85367

Step 2

YOUR NAME FRED E. BROKAW / PATRICIA S. BROKAW	DATE 2-26-09
ADDRESS, CITY, STATE AND ZIP 12813 E. 47th ST	YOUR PHONE NUMBER (928) 342-6223
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS PSBROKAW@AOL.COM	

Step 3

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Harold & Evelyn Westby
13851 E 50th Dr.
Yuma, AZ 85367

Step 2

YOUR NAME <i>Harold M. Westby</i>	DATE <i>2-25-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13851 E 50th Dr Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>928 345-1179</i>
DOCKET YOU WISH TO COMMENT ON: <i>#1 Doc# WS-03478A-08-0454</i>	DOCKET NUMBER <i>#2 WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>For West Water & Sewer Inc.</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

I don't think it is appropriate to raise this Water Bill so high. They knew what they were doing (?)

Harold M. Westby

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Step 2

YOUR NAME <i>MARY Motichka</i>	DATE <i>2-26-09</i>
ADDRESS, CITY, STATE AND ZIP <i>12638 E 47th St, Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>406-471-0172</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>mtmarika@hotmail.com</i>	

Step 3

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Step 2

YOUR NAME ELVIN W. & JUDITH R. STARZ	DATE 2-26-09
ADDRESS, CITY, STATE AND ZIP 12521 46TH DRIVE, YUMA, AZ 85367	YOUR PHONE NUMBER 928/305-0690
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS STARZAZ@JUNO.COM	

Step 3

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Step 2

Ms. Ruth Eberhart
14642 E 48th Dr.
Yuma, AZ 85367

YOUR NAME Ruth Eberhart	DATE
ADDRESS, CITY, STATE AND ZIP 14642 E. 48th DR. Yuma AZ	YOUR PHONE NUMBER 928 342 5427
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS Eberhart1947@aol.com	2-26-2009

Step 3

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YOUR NAME ELVIN W. & JUDITH R. STARZ	DATE 2-26-09
ADDRESS, CITY, STATE AND ZIP 12522 47TH STREET, YUMA, AZ 85367	YOUR PHONE NUMBER 928/305-0690
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS STARZAZ@JUNO.COM	

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*John and Rita McBride
13620 55th Drive
Yuma, Arizona 85367*

Step 2

YOUR NAME JOHN R. McBRIDE	DATE 2-26-09
ADDRESS, CITY, STATE AND ZIP 13620 E. 55th Dr. Yuma, Ariz 83854	YOUR PHONE NUMBER 928-305-6783
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS RITA.McBride rita.mcbride58@gmail.com	

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Step 2

YOUR NAME Ronald R. & Evelyn Kay MYLES	DATE Feb 26, 2009
ADDRESS, CITY, STATE AND ZIP 12802 E 47 th St, YUMA, AZ 85367	YOUR PHONE NUMBER (928) 345-0723
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	(Empty space for signature or additional info)

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YOUR NAME <i>Monroe Jacobs</i>	DATE <i>2-25-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13252 E 36th Pl Yuma, AZ. 85367</i>	YOUR PHONE NUMBER <i>928 342 5934</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>JAKedne-5@MSA.com</i>	

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MONROE JACOBS
13252 E. 36TH. PL.
YUMA, AZ. 85367

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Julius K & Jo Anne Ashlock
14550 East 54th Drive
Yuma AZ 85367

Step 2

YOUR NAME <i>Julius K & Jo Anne Ashlock</i>	DATE <i>02/26/2009</i>
ADDRESS, CITY, STATE AND ZIP <i>14550 E 54th DRIVE YUMA AZ 85367</i>	YOUR PHONE NUMBER <i>928-305-1179</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>Keithashlock@aol.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;
or

You may e-mail it as an attachment to:
mailmaster@azcc.gov

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME ELMO SAWVEL	DATE 2-25-09
ADDRESS, CITY, STATE AND ZIP 13611 E. 55TH DR. YUMA AZ 85367	YOUR PHONE NUMBER
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS N/A	

Step 3

ENTER YOUR COMMENTS HERE:

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or

*You may e-mail it as an attachment to:
mailmaster@azcc.gov*

February 19, 2009

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges
(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608

Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore sewer services for twelve months, for six months or even only for one month per year.

It is not unreasonable to expect a company to make a profit, but it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

The current consumers purchased their properties, a good percentage of them originating from the development company also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEQ have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

Sincerely,

Brian & Karen Wells
13401E - 53 Street
Yuma, Az
85367

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Step 2

YOUR NAME JIM & PHYLLIS O'NEILL	DATE 2-25-09
ADDRESS, CITY, STATE AND ZIP 14639 14740E. 4TH DR 14703	YOUR PHONE NUMBER 541-290-0220
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

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Step 2

YOUR NAME <i>Ron + Leighnell Long</i>	DATE <i>2-27-09</i>
ADDRESS, CITY, STATE AND ZIP <i>12774 - E. 47th St. Yuma, AZ</i>	YOUR PHONE NUMBER <i>425-218-0434</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i> <i>85367</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

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Phoenix, Arizona 85007;

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February 19, 2009

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges
(Expedited Action Requested) for Far West Water & Sewer
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Docket #WS-03478A-08-0608
Position on the Docket: Con

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Sincerely,

Mr. + Mrs. John Woodbury
13142 E 53 St
Yuma Az 85367

Arizona Corporation Commission Public Comment Form

Step 1

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Ron & Peggy Newbry
12735 E. 47th Street
Yuma, AZ 85367

Step 2

YOUR NAME Ronald & Peggy Newbry	DATE 2/26/09
ADDRESS, CITY, STATE AND ZIP 12735 E. 47th St., Yuma, Ariz. 85367	YOUR PHONE NUMBER 1-208-420-6078
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

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YOUR NAME <i>Herschel Smith</i>	DATE <i>2-26-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13771 E. 50th DR., Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>928-342-0701</i>
DOCKET YOU WISH TO COMMENT ON: <i>WS-03478A-08-0608</i>	DOCKET NUMBER <i>0608</i> WS-03478A-08-0454
CASE OR UTILITY NAME <i>FAR West Water & SEWER</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>hermar@live.com</i>	

ENTER YOUR COMMENTS HERE:

I THINK THE PROPOSED RATE INCREASE IS OUTRAGEOUS. I AM ON A FIXED INCOME AND WITH THE STATE OF THE ECONOMY, I CAN NOT AFFORD THE INCREASE. FURTHER MORE I FEEL THAT GREED AND MISMANAGEMENT ARE THE BLAME FOR THEIR DILEMMA. ALSO OVER-DEVELOPMENT, WHICH THEY ARE A PARTY TO,

If you need additional space for your comments, please use the continuation page below.

(OVER)

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**Arizona Corporation Commission
Public Comment Form
Continuation Page**

CONTINUE YOUR COMMENTS HERE:

IS ALSO A CAUSE FOR THEIR SITUATION.
DEVELOPERS SHOULD BE RESPONSIBLE FOR
UPGRADING THE SEWER UTILITY SERVICE.

SINCERELY,

Herschel Smith

13771 E. 50TH DRIVE

YUMA, AZ. 85367

(928) 342-0701

TEMPORARY Rate INCREASE

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME <u>Terry & Kathy Barantson</u>	DATE <u>2-25-09</u>
ADDRESS, CITY, STATE AND ZIP <u>10401 S. SPRING AVE 85365</u>	YOUR PHONE NUMBER <u>870-897-1722 (cell)</u>
DOCKET YOU WISH TO COMMENT ON: <u>RATE APPLICATION FOR FAR WEST WATER & SEWER</u>	DOCKET NUMBER <u>WS 03478-A-08-0608</u>
CASE OR UTILITY NAME <u>FAR WEST WATER AND SEWER</u>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <u>Kathy03@paragould.net</u>	

Step 3

ENTER YOUR COMMENTS HERE:

The Grad of FARWEST Water and Sewer and owners, their mistakes of the installation of this site, that is now in place, we, the home owners, and all other residents of SEASONS AND AREA'S OF THE FOOTHILLS ARE ASKED TO pay A 100% INCREASE IN OUR RATES, most of US ARE ON A FIXED INCOME AND CANT AFFORD these INCREASES, AND THIS RATE INCREASE IS OUTRAGEOUS! AND THIS MAY DRIVE RESIDENTS FROM THIS AREA, WHICH WOULD TAKE AWAY FROM YUMAS TAX BASE.

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Arizona Corporation Commission Public Comment Form

Mr Billy F Butler
12655 E 46th Dr
Yuma, AZ 85367

Step 1

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Step 2

YOUR NAME Billy Floyd Butler	DATE 2-26-09
ADDRESS, CITY, STATE AND ZIP 12655 E 46th Dr Yuma, AZ 85367	YOUR PHONE NUMBER 928-304-0624
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS Yumamom13@aol.com	

Step 3

ENTER YOUR COMMENTS HERE:

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Step 2

Mr Eugene Shinkle
PO Box 343
Freedom, WY 83120

YOUR NAME <i>Eugene Shinkle</i>	DATE <i>02-25-09</i>
ADDRESS, CITY, STATE AND ZIP <i>12764 E. 47th St. Yuma AZ 85367</i>	YOUR PHONE NUMBER <i>307-248-2074</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Step 2

YOUR NAME THOMAS P. CLAGGET	DATE 2-25-09
ADDRESS, CITY, STATE AND ZIP 14600 E 48th DR. YUMA, AZ	YOUR PHONE NUMBER 319-431-3812
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Step 2

YOUR NAME <i>Judy S. Corwin</i> <i>Judy F. Corwin</i>	DATE <i>04/26/09</i>
ADDRESS, CITY, STATE AND ZIP <i>12762 E. 46th Dr. Yuma AZ 85367</i>	YOUR PHONE NUMBER <i>928-503-0616</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Step 2

YOUR NAME Larry / Pauline KOVERMAN	DATE 2-24-09
ADDRESS, CITY, STATE AND ZIP 14750 E 48th Dr Yuma, AZ 85367	YOUR PHONE NUMBER 707-292-0263
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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If this be the case then there should be a immediate moratorium on building in the foothills such as H & S. builders. Why should

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Step 2

YOUR NAME <i>Lynnette E Shinkle</i>	DATE <i>02/26/09</i>
ADDRESS, CITY, STATE AND ZIP <i>12568 EAST 46th DR, Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>928-345-9062</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Step 2

YOUR NAME ROY I WARD	DATE 2-26-09
ADDRESS/CITY, STATE AND ZIP 12732 - 46TH DR YUMA AZ 85367	YOUR PHONE NUMBER 253 381 2419
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

NO WAY

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page below.

Step 4

ROY I WARD
12732 E 46TH DR
YUMA, AZ 85367

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;
or

You may e-mail it as an attachment to:
mailmaster@azcc.gov

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

Elaine Depee
12587 E. 47th St.
Yuma, AZ 85367

YOUR NAME <i>Donald F & Elaine L. Depee</i>	DATE <i>2-25-09</i>
ADDRESS, CITY, STATE AND ZIP <i>12587 E 47th St.</i>	YOUR PHONE NUMBER <i>928-342-2190</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 2

YOUR NAME LENNART ANDERSSON	DATE FEB. 26 - 2009
ADDRESS, CITY, STATE AND ZIP 12626 E. 46TH DR. YUMA AZ 85367	YOUR PHONE NUMBER 928-345-8224
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input checked="" type="radio"/> CON <input type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	NOWAY,

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page below.

Step 4

Mr. Lennart A. Andersson
12626 E 46th Dr
Yuma, AZ 85367-4745

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;

or

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mailmaster@azcc.gov

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Step 2

Glen-Arlene Jackman
12775 E 45th Ln
Yuma AZ 85367-4717

YOUR NAME <i>Glen Jackman</i>	DATE <i>2-24-09</i>
ADDRESS, CITY, STATE AND ZIP <i>12775 E 45th Ln Yuma, Az. 85367</i>	YOUR PHONE NUMBER <i>928-305-1042</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

I feel this is just a way to get rate increase by the back door

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Phoenix, Arizona 85007;

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Step 2

YOUR NAME Gordon Sund	DATE 02/26/09
ADDRESS, CITY, STATE AND ZIP 12540 E. 46th Dr, Yuma, AZ 85307	YOUR PHONE NUMBER 928-342-3977
DOCKET YOU WISH TO COMMENT ON Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS BGSUND@JUNO.COM	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Phoenix, Arizona 85007;*

or

*You may e-mail it as an attachment to:
mailmaster@azcc.gov*

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Step 1

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Step 2

Jesse Richmond Jr
10493 S. Fall Ave.
Yuma, AZ 85365

YOUR NAME Jesse E Richmond Jr	DATE 2/25/09
ADDRESS, CITY, STATE AND ZIP 10493 S. Fall Ave Yuma AZ	YOUR PHONE NUMBER 660-654-0797
DOCKET YOU WISH TO COMMENT ON: TEMPORARY RATE INCREASE	DOCKET NUMBER WS-03478A8-0608
CASE OR UTILITY NAME FAR WEST WATER & SEWER CO.	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

We need to stop Far West Water & Sewer on getting any kind of rate increase at this time. This is only Greed on there part. The economy is in the worse shape since the Depression, People losing there Jobs, Investments, Life Savings & Homes. I hope you will give this great consideration on this matter, & turn there request down

If you need additional space for your comments, please use the continuation page below.

Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;
or**

**You may e-mail it as an attachment to:
mailmaster@azcc.gov**

February 19, 2009

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges
(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608

Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore sewer services for twelve months, for six months or even only for one month per year.

It is not unreasonable to expect a company to make a profit, but it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

The current consumers purchased their properties, a good percentage of them originating from the development company also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEQ have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

Sincerely,

Margherita Rizzo

MARGHERITA RIZZO

928-210-6255

Yuma AZ 85367
14530 E 55th St

Margherita Rizzo
14530 E 55th St
Yuma AZ 85367
PHOENIX
26 FEB 2009

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME <i>Foy Yerton</i>	DATE <i>2/10/09</i>
ADDRESS, CITY, STATE AND ZIP <i>13581 E. 54th St., Yuma, Az. 85367</i>	YOUR PHONE NUMBER <i>(928) 345-9073</i>
DOCKET YOU WISH TO COMMENT ON: Far West request for emergency rate increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME <i>Far West Water & Sewer Inc.</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

We are customers, not the owners of Far West Water & Sewer Inc. or H.S. Developers. (Both are own by the Schechert family)

We are not responsible for their environment violations and fines.

We pay this company \$21.75 a month now, which should be more than enough for the smell we receive in return.

If you need additional space for your comments, please use the continuation page below.

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Phoenix, Arizona 85007;

or

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Dale & Foy Yerton
13581 E. 54th St.
Yuma. Az. 85367

Arizona Corporation Commission Public Comment Form

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Step 2

YOUR NAME DARRELL S. CRAIGSHAW	DATE 2-26-09
ADDRESS, CITY, STATE AND ZIP 14612 E 28th Dr. Yuma, AZ 85367	YOUR PHONE NUMBER 573. 895 -480-0805
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 2

YOUR NAME MARY E BERT ENGLISH	DATE 23 FEB 09
ADDRESS, CITY, STATE AND ZIP 12710 E. 47TH LANE, YUMA 85367	YOUR PHONE NUMBER 928-342-5611
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS MPNEBRE@MSN.COM	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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 or

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Ms. Irma Carney
13852 E. 52nd Dr.
Yuma, AZ 85367

Step 2

YOUR NAME LARRY & Irma CARNEY	DATE 2-26-09
ADDRESS, CITY, STATE AND ZIP 13852 E. 52ND DR	YOUR PHONE NUMBER 342-0044
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS NA	

**OVER 80 AND ON FIXED INCOME - I THINK I'D
RATHER BE IN YOUR SHOES !!**

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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or

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mailmaster@azcc.gov

WS 03478A. 08.0608

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No. 2009 - 76960**

Date: 2/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Everette D.

Belcher Jr.

Account Name:

Everette D. Belcher Jr.

Home: (000) 000-0000

Street:

[REDACTED]

Work:

City:

n/a

CBR:

[REDACTED]

State:

AZ

Zip:

[REDACTED]

is: E-Mail

Utility Company:

Far West Water & Sewer, Inc.

Division:

Water

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

EMAIL RECEIVED - OPINION OPPOSED:

RE: Docket No. WS-03478A-08-0608

COMMENTS:

I strongly oppose this Rate Increase request. At the time Far West Water & Sewer saw they were going to exceed there capacity, they should have made provisions to acquire sufficient funds to expand their treatment facility or refused any additional customers.

As an example. if Arizona Public Service Company agreed to provide power to New Voili City you wouldn't expect the existing customers to pay for new power plants and transmission lines etc. to service the newly acquired customer base.

With that in mind, if Far West Water & Sewer Inc. has over extended their capacity and or capabilities why should we, the existing customers be asked to pay for the expansion of their business.?

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Email docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/24/2009

WS-03478A-08-0608

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 76959

Date: 2/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Robert and Anna-Mari Schulz

Account Name: Robert and Anna-Maria Schulz

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Yuma

CBR: [REDACTED]

State: AZ

Zip: [REDACTED]

is: E-Mail

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

EMAIL RECEIVED - OPINION OPPOSED:

RE: Docket No. WS-03478A-08-0608

From: Bob & Anna Schulz [REDACTED]
Sent: Monday, February 23, 2009 3:06 PM
To: Utilities Div - Mailbox
Subject: Docket #WS-03478A-08-0608

February 23, 2009

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix AZ 85007
E-Mail Address: mailmaster@azcc.gov

Re; Docket for Comment: Proposed Emergency Application for Interim Rates and Changes (Expedited Action Requested) Far West Water & Sewer Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona
Docket #WS-03478A-08-0608

Position on the Docket: Con

Farwest Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month charged each month of the year whether the consumer is using his or her property and the services of Farwest Water and Sewer Company for

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

twelve months, six months or even only one month per year.

It is not unreasonable to expect a company to make a profit, but it unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Farwest Water and Sewer and not the current customers.

The current customers purchased their properties, a good percentage of them originating from the development company, also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEQ have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

Sincerely,

Robert and Anna-Maria Schulz

[REDACTED]
Yuma, AZ 85367
[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Email docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/24/2009

Opinion No. 2009 - 76959

WS-03478A-08-0608

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 76952

Date: 2/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Richard W.

Lindsey

Account Name:

Richard W. Lindsey

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Yuma

CBR: [REDACTED]

State:

AZ

Zip: [REDACTED]

is: E-Mail

Utility Company:

Far West Water & Sewer, Inc.

Division:

Water

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

EMAIL RECEIVED - OPINION OPPOSED:

RE: Docket No. WS-03478A-08-0608

From: [REDACTED] [mailto:[REDACTED]]

Sent: Monday, February 23, 2009 3:04 PM

To: Utilities Div - Mailbox

Subject: Docket No. WS-03478A-08-0608

ATTACHED - COMMENTS:

Far West Water and Sewer Co. (FVWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Email docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/24/2009

Opinion No. 2009 - 76952

WS. 03478A.08.0608

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 76942

Date: 2/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: John E.

Roberts, Jr.

Account Name: John E. Roberts, Jr.

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Yuma

CBR:

State: AZ

Zip: [REDACTED]

is: E-Mail

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

EMAIL RECEIVED - OPINION OPPOSED:

RE: Docket No. WS 03478A -08-0608

From: Jim [mailto:[REDACTED]]

Sent: Saturday, February 21, 2009 12:04 PM

To: Utilities Div - Mailbox

Cc: [REDACTED]

Subject: Please deny rate request for Far West Water and Sewer - AGAIN

James E. Roberts, Jr 2/21/2009

Far West Water Rate Increase WS 03478A -08-0608

Far West Water & Sewer Co.

jrober@cts.com

Dear Sir / Madam,

I recently wrote to you concerning a request to triple their fees. Now they are asking for an emergency doubling of the fees even before the other hearing could be held. When I wrote last time, I just asked you to deny it and kept my opinions to myself on their business practices. However, I now feel compelled to address what I consider to be improper conduct.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

First off, I live in El Cajon California. The address on 35th Place is our second home and the other two are investment properties. Here in California, the water companies are not for profit and are run by individuals elected by the public. That helps keep things honest and allows the public to have a say in matters such as these.

Far West Water appears to be a private corporation owned by H&S Developers. Here in California when you build homes, the builder passes the cost of the infrastructure on to the buyer. The houses cost more, but the people putting the additional strain on the system pay to upgrade it. It is fair and accepted. Down there in Yuma, H&S is the developer and the water company owner.

When the building boom was going on, they cranked out homes like no tomorrow. So much, that it caused a moratorium on building, or at least to the other developers. H&S kept building and Jacobson and New Sun had to quit. That was because they couldn't get new sewer permits. Sounded like "the fox guarding the hen house" and a poor example of competitive capitalism. I even had to laugh at how "good ole boy" it seemed at the time.

Well, I am not laughing now, because they (Far West Water / H&S Developers) want me to pay for their greed. While they were becoming rich selling all that land and building homes, they were putting the money into their pockets and not the infrastructure. I assume you are aware it by now and if not, this letter should prompt you to start an investigation.

Lessons to be learned out of this are:

Don't allow entities that are private corporations to run the water / sewer services. Too much power and not enough accountability

Make the builders pay for infrastructure upgrades when they are adding on the existing system. This is passed on to the buyers anyway and the builder can still make their money.

I am still requesting you to deny BOTH of their increases. I still think you should revoke their privilege to operate and allow someone else, or the City of Yuma to assume the operation of the utility service. This is, without a doubt, the most brazen example of greed or gross incompetence in business management that I have seen by any utility company - ever.

Thank you kindly for you time and call on me anytime, if you wish.

Respectfully,

James E. Roberts, Jr.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Email docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/24/2009

Opinion No. 2009 - 76942

WS-03478A-08-0608

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: ([REDACTED])

Fax: ([REDACTED])

Priority: Respond Within Five Days

Opinion No. 2009 - 76950

Date: 2/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **John & Bonnie**

Scanlan

Account Name: John & Bonnie Scanlan

Home: [REDACTED]

Street: [REDACTED]

Work:

City: n/a

CBR [REDACTED]

State: AZ Zip: [REDACTED]

is: E-Mail

Utility Company. **Far West Water & Sewer, Inc.**

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

EMAIL RECEIVED - OPINION OPPOSED:

RE: Docket No WS-03478A-08-0608

From: Bonnie SCANLAN [mailto:[REDACTED]]
Sent: Monday, February 23, 2009 8:50 AM
To: Utilities Div - Mailbox
Subject: Docket # WS-03478A-08-0608

ATTACHED:

That is over 100 % increase As a winter visitor we have to pay for sewer year round, it can't be shut off like other utilities. That comes to \$261 a year at the now rate. If we have to pay \$45.59 it will be \$547.08 a year. This will create a hardship for us and to a lot of other winter visitors and local families who are trying to get by in this economy.

From: Bonnie SCANLAN [mailto:[REDACTED]]
Sent: Monday, February 23, 2009 8:50 AM
To: Utilities Div - Mailbox
Subject: Docket # WS-03478A-08-0608
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Email docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/24/2009

Opinion No. 2009 - 76950

9730E - 34LN

Yuma, Arizona

Feb. 22, 2009

ACC Consumer Services Section

1200 Washington Street

Phoenix, AZ 85007

Second Complaint against

Far West Water and Sewer Company

Yuma, Arizona

To Whom it may concern

re: Docket number WS-03478-08-06-08

I cannot believe that I am writing you again. We still protest increase to our sewer services. According to the Sur our sewer services will now be increased 309.6% not 200% over three years as first stated. This is absolutely unacceptable! Please do not approve the application by Far West Sewer Company and H+S Developers for a rate hike.

We winter residents increase Yuma population each year, with the majority

living in the Foothills. This group will be greatly affected by this increase, because for about eight or nine months of the year we pay sewer fees without using them.

My husband and I are Retirees live on a fixed income. We do not feel that we should carry costs necessary to cover a new wastewater plant needed for future growth! We believe this cost should be absorbed by fees on new lots being developed. We may be forced to sell our property.

Perhaps Far West Water and Sewer have not suggested using these fees as this would reduce the parent company's building profits, due to the recession, limiting the builders ability to charge more than the market will accept.

We also feel that this rate hike is being requested as a direct result of negligence on the part of the sewer company. They planned very poorly. We do not think that this is a cost that should be transferred to current customers.

Repeated violations were reported from 1990 to Sept. 9, 2008. There have been complaints in Maricopa County Superior Court in which fifty complaints were filed against Far West Sewer Company and H & S Developers for wastewater violations. In 2006 the plant came to compliance with ADEQ receiving permission to allow more hookups. The company should have focused on maintaining their current area, but instead they increased their lagoons by 300%.

We feel that this is very unreasonable rate increase is not justified! We believe that the extra charges they are asking for will pay for settlements incurred in a lawsuit and penalties owed to ADEQ for safety violations. We believe that Far West is hoping to offset costs of the parent companies new development on 48th Street. These are not our responsibility! Far West and H & S Developers should have been investing their revenue looking after the system they have. Other cities in Arizona

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have only seen rate increases of
5-9.5% Not 309.6%! Surra Vistas 5% to
\$14.68 a month, Tucson's 9.5% to \$23.61 a
month and Phoenix's 5% to \$28.50 a month
A small increase is fine

We, the customers, can not afford this
unreasonable cost. Please consider
our concern and Vote No on this
application. Thank you very much

Sincerely,
Jim Oliver
Louise A. Oliver